# How to Effectively Manage Pro Bono Work Reporting



Pro bono work, from the Latin "for the public good," refers to professional services provided at little to no cost. This work is voluntary and without payment.

The <u>American Bar Association (ABA)</u> encourages lawyers to provide free legal services to people in need. It can be inspiring yet challenging, particularly when it comes to tracking billable hours without actually billing, but reporting pro bono hours is important for ethical purposes.

In addition, you can't evaluate the impact of pro bono efforts without tracking the time you devote to them. Keeping up with billable hours with a <u>legal time tracking software</u> like Bill4Time is important to manage pro bono reporting for accuracy and efficiency.

#### What Does Pro Bono Mean?

Pro bono work in the legal profession is the voluntary provision of legal services without a fee — or for a low fee. This work is important in the legal profession to provide equal access to legal services and reinforce lawyers' commitment to

justice, equality, and social responsibility. It's not about financial gain, but showcasing a lawyer's dedication to serving the needs of the community.

At its core, pro bono work is altruistic. Lawyers are willing to leverage their legal training and expertise to assist people or organizations with legal problems but limited means to access the legal services they need.

By offering your time and skills pro bono, you can bridge the gap in justice and ensure that vulnerable members of society have a voice and can seek justice. This goes to the ethical standards of the legal profession and improves fairness in society as a whole.

#### The Importance of Pro Bono Work

Pro bono work is incredibly important for promoting social responsibility and upholding the ethical standards of the legal profession. It's a powerful tool for lawyers to actively engage with their communities and address societal issues, including inequity.

When lawyers offer legal expertise free of charge to people who need it, they demonstrate a commitment to the law and social justice, not profit, and reinforce their position as guardians of the rule of law.

Pro bono work also contributes to the ethical standards of the legal industry by promoting equal access to justice that isn't contingent on someone's financial means. This ensures that marginalized individuals or communities and nonprofit organizations have a voice in the legal system. It also cultivates a culture of empathy and compassion.

#### Why Do Lawyers Do Pro Bono Work?

Pro bono work is important because there's a significant need for it. The system of law depends on equal access to its privileges and protection. Those without means can't access competent legal representation, putting them at a significant disadvantage with their legal issues.

The ABA doesn't mandate pro bono work, but it is strongly encouraged. Under Model Rule 6.1, attorneys should aspire to provide at least 50 hours of pro bono services per year, but they're welcome to do more. Those 50 hours are only a small portion of a lawyer's total billable hours, but they can be life-altering for the pro bono clients.

The benefits you gain are also remarkable, including advancing your skill set, challenging yourself, and building better teamwork. Pro bono work brings good publicity for a firm as well, which can bring in new clients and attract talent.

For young lawyers, pro bono work is a good opportunity to lead or argue a case that may not be available with paying clients. This is an important part of professional development, especially for young lawyers deciding how to progress in their careers.

# **Requirements for Pro Bono Work**

Under Model Rule 6.1, lawyers should aspire to 50 hours of pro bono publico legal services per year. The majority of those 50 hours should be without a fee — or expectation of a fee — to a person of limited means or charitable, religious, civic, community, governmental, and educational organizations in matters that address the needs of persons of limited means.

Despite the ABA's recommendation, individual state bar associations may decide to choose a higher or lower number of hours of pro bono service or a percentage of the lawyer's professional time. Lawyers may log more or less time from year to year, but the recommendation considers the average hours each year over the course of their career.

Lawyers are permitted to do pro bono work for civil matters or in criminal matters for which there is no government obligation to provide funds for legal representation.

While doing pro bono work, lawyers are expected to behave as they would with any other client, meaning that they must have the necessary skills and competency to handle the case. Lawyers should not expect or receive compensation for their work.

The same ethical standards and professional conduct guidelines apply to pro bono cases as any other cases. They are expected to act in the best interests of the pro bono clients, just like they would for paying clients.

### Do Lawyers Still Track Time for Pro Bono Work?

One of the common misconceptions with pro bono work is that it doesn't require <a href="time-tracking">time-tracking</a>. While it's inherently a community service and provided without compensation, it's important to recognize that time tracking is essential to

understanding your time commitment and impact.

Lawyers who engage in pro bono activities commit substantial hours to their cases. Tracking the time ensures accountability and aids in assessing the impact of pro bono efforts by providing key data.

In addition, some organizations or jurisdictions may require reporting of pro bono hours for ethical purposes. Though there may not be any financial transactions, time tracking is a fundamental practice in pro bono work, underscoring its professionalism and dedication to achieving positive social change.

No matter the size of the firm, pro bono case time should always be tracked, as well as the costs incurred. Some law firms may require their associates and paralegals track their pro bono hours and expenses. Tracking time and comparing it to similar cases can be helpful to evaluate efficiency and ensure that lawyers are providing reliable assistance to pro bono clients.

#### **How Is Pro Bono Work Reported?**

Like any billable time, reporting pro bono time involves a process of documenting and quantifying the hours spent on legal case work and the services that were provided to pro bono clients. It's common for lawyers to be expected to maintain detailed records of their case work, and pro bono activities are no different. Applicable hours should include the date, type of service, and time spent in the appropriate increments.

Having detailed reports helps with reporting pro bono efforts to any relevant organizations, such as bar associations, legal organizations, or employers. Lawyers and legal staff may need to report their own contributions to managing partners as well.

<u>Legal time tracking software like Bill4Time</u> simplifies the reporting process and automates the organization of pro bono hours. With a lower administrative burden on lawyers and legal staff, more time can be spent on the pro bono case or other cases.

With comprehensive software, you can generate detailed reports of pro bono contributions and any associated expenses. This keeps the process streamlined, transparent, and organized.

# The Role of Legal Time Tracking Software

Legal time tracking software plays a key role in optimizing pro bono work for your law firm. It not only enhances efficiency in time tracking and reporting but promotes accountability and accuracy for your pro bono efforts.

Bill4Time offers a comprehensive solution tailored to the needs of legal professionals. Time tracking is automated and streamlined to reduce manual workloads and ensure precise, error-free records of pro bono hours. All pro bono time can be gathered and documented quickly and easily for any reporting requirements.

# **Tips for Effective Pro Bono Reporting**

Here are some tips to improve your pro bono reporting:

- Prioritize accuracy in recording pro bono hours and tasks with a reliable legal time tracking software.
- Establish a routine for entering pro bono hours in real time to prevent errors and improve accuracy.
- Document the nature of the legal services provided, the client, and the outcomes, including any legal research, client consultations, court appearances, or document drafting.
- Collaborate with legal support staff to ensure all efforts are documented.

# Effectively Manage Pro Bono Work with Bill4Time

Working pro bono cases is a rewarding part of the legal profession, but there's work involved in tracking pro bono time and services rendered to understand the impact of your pro bono efforts. Bill4Time simplifies this process with accurate tools that streamlines timekeeping and <u>reporting</u>, reduces administrative burden, and showcases tangible results.

<u>Schedule a demo with Bill4Time today</u> to see how it can help transform your law firm's time tracking and keep track of pro bono work.